

# STERLING® WARRANTY INFORMATION

## WARRANTY – BATHING FIXTURES (and) KITCHEN and UTILITY SINKS MADE OF SOLID VIKRELL® MATERIAL

**Bathing Fixtures (bathtubs and shower receptors) – 10 YEARS LIMITED RESIDENTIAL / 3 YEARS LIMITED COMMERCIAL**

**Kitchen and Utility Sinks – LIFETIME LIMITED CONSUMER / 3 YEARS LIMITED COMMERCIAL**

Based on the classification specified above, STERLING bathing fixtures made of solid Vikrell material are warranted to be free of manufacturing defects for 10 years from the date of sale when fixtures are used in residential (owner-occupied) buildings, or 3 years from the date of sale when fixtures are used in commercial (hotels, motels, rental property) buildings.

Whirlpool baths are warranted to be free of manufacturing defects for the same period except for the pump/motor assembly, which is warranted to be free of manufacturing defects for 1 year from the date of sale.

Kitchen and utility sinks made of solid Vikrell material are warranted to be free of manufacturing defects for as long as the original consumer purchaser owns his/her home, or for 3 years from the date of sale when used in commercial (hotels, motels, rental property) buildings.

Kohler Co. will, at its election, repair, rectify or replace a fixture when inspection by Kohler Co. discloses any such defects occurring in normal usage within the time period of coverage stated above. Kohler Co. is not responsible for removal or installation costs where replacement is indicated. Damages due to improper handling, installation or maintenance are not considered manufacturing defects and are not covered by this warranty. This warranty is valid for the original, consumer purchaser only.

To obtain warranty service, contact Sterling, either through your plumbing contractor, home center, wholesaler or dealer, or by calling or writing Sterling, Consumer Services, 444 Highland Drive, Kohler, Wisconsin 53044, 1-800-783-7546.

**TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. KOHLER CO. AND SELLER HEREBY DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.** Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state/province to state/province.

**This is the exclusive written warranty for Kohler Co.**

## STERLING WARRANTY – BATH AND SHOWER DOORS

5-YEARS LIMITED		3-YEARS LIMITED		1-YEAR LIMITED	
<i>SP2375</i>	<i>5400 Series</i>	<i>1500 Series</i>	<i>2200 Series</i>	<i>500 Series</i>	<i>690 Series</i>
<i>5100 Series</i>	<i>6300 Series</i>	<i>1900 Series</i>	<i>5900 Series</i>	<i>600 Series</i>	<i>950 Series</i>
<i>5300 Series</i>	<i>6500 Series</i>			<i>660 Series</i>	<i>2300 Series</i>
				<i>670 Series</i>	<i>3100 Series</i>

Based on the classification specified above, STERLING bath and shower doors are warranted to be free of manufacturing defects within the time of the specified model's limited warranty from date of sale.

Kohler Co. will, at its election, repair, rectify or replace a fixture when inspection by Kohler Co. discloses any such defects occurring in normal usage within the time period of coverage stated above. Kohler Co. is not responsible for removal or installation costs where replacement is indicated. Damages due to improper handling, installation or maintenance are not considered manufacturing defects and are not covered by this warranty. This warranty is valid for the original, consumer purchaser only.

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### STERLING WARRANTY – GRAB BARS MADE OF ALUMINUM

#### ***Bathing Fixtures – 10 YEARS LIMITED RESIDENTIAL / 3 YEARS LIMITED COMMERCIAL***

Grab Bars made of aluminum are warranted to be free of manufacturing defects for 10 years from the date of sale when grab bars are used in residential (owner-occupied) buildings, or for 3 years from the date of sale when used in commercial (hotels, motels, rental property) buildings.

Kohler Co. will, at its election, repair, rectify or replace a fixture when Kohler Co.'s inspection discloses any such defects occurring in normal usage within the time period of coverage stated above. Kohler Co. is not responsible for removal or installation costs where replacement is indicated. Damages due to improper handling, installation or maintenance are not considered manufacturing defects and are not covered by this warranty. This warranty is valid for the original, consumer purchaser only.

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### STERLING WARRANTY – STAINLESS STEEL SINKS

#### ***Stainless Steel Sinks deeper than 6" – LIFETIME LIMITED***

#### ***Stainless Steel Sinks less than or equal to 6" deep – 5 YEARS LIMITED***

Based on the classification specified above, STERLING stainless steel sinks deeper than 6" are warranted to be free of manufacturing defects for as long as the original consumer purchaser owns his/her home; STERLING stainless steel sinks less than or equal to 6" in depth are warranted to be free of manufacturing defects for 5 years from the date of sale.

Kohler Co. will, at its election, repair, rectify or replace a fixture when inspection by Kohler Co. discloses any such defects occurring in normal usage within the time period of coverage stated above. Kohler Co. is not responsible for removal or installation costs where replacement is indicated. Damages due to improper handling, installation or maintenance are not considered manufacturing defects and are not covered by this warranty. This warranty is valid for the original, consumer purchaser only.

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### STERLING WARRANTY – TOILETS AND LAVATORIES

#### ***Vitreous China Toilets and Lavatories – 5 YEARS LIMITED; Toilet Seats – 1 YEAR LIMITED***

#### ***Lavatories – Made of Solid Vikrell® Material – 10 YEARS LIMITED RESIDENTIAL / 3 YEARS LIMITED COMMERCIAL***

#### ***Stainless Steel Lavatories – 5 YEARS LIMITED***

Based on the classification specified above, STERLING toilets and lavatories are warranted to be free of manufacturing defects within the time of the specified model's limited warranty from date of sale. STERLING toilet seats are warranted to be free of defects in material and workmanship for one year from the date of installation. Kohler Co. also warrants for 5 years from the date of sale that its low consumption 1.28 and 1.6 toilets will be free of manufacturing defects that prevent one flush cleansing of the bowl per ASME A112.19.2/CSA B45.1 and Dual Flush toilets per ASME A112.19.14 performance requirements, when installed and operated per instructions packed with the product. Use of in-tank toilet cleaners will void this warranty.

Kohler Co. will, at its election, repair, rectify or replace a fixture when inspection by Kohler Co. discloses any such defects occurring in normal usage within the time period of coverage stated above. Kohler Co. is not responsible for removal or installation costs where replacement is indicated. Damages due to improper handling, installation or maintenance are not considered manufacturing defects and are not covered by this warranty. This warranty is valid for the original, consumer purchaser only.

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