

LG ROOM AIR CONDITIONER LIMITED WARRANTY - USA

WHAT THIS WARRANTY COVERS:

LG Electronics U.S.A., Inc. ("LG") warrants your LG Room Air Conditioner ("product") against defect in materials or workmanship under normal household use, during the warranty period set forth below, LG will, at its option, repair or replace the product. This limited warranty is valid only to the original retail purchaser of the product, is not assignable or transferrable to any subsequent purchaser or user, and applies only when the product is purchased through an LG authorized dealer or distributor and used within the United States ("U.S.") including U.S. Territories.

Note: Replacement products and repair parts may be new or factory-remanufactured and are warranted for the remaining portion of the original unit's warranty period or ninety (90) days, whichever is longer. Please retain dated receipt or delivery ticket as evidence of the Date of Purchase for proof of warranty (you may be required to submit a copy to LG or authorized representative).

WARRANTY PERIOD:

1 year from the Date of Purchase: **Any internal/ functional Parts and Labor.**

HOW SERVICE IS HANDLED: In-Home Service

In-home service will be provided during the warranty period subject to availability within the United States. In-home service may not be available in all areas. To receive in-home service, the product must be unobstructed and accessible to service personnel. If during in-home service repair cannot be completed, it may be necessary to remove, repair and return the product. If in-home service is unavailable, LG may elect, at our option, to provide for transportation of our choice to and from a LG authorized service center.

THIS LIMITED WARRANTY DOES NOT COVER:

1. Service trips to deliver, pick up, or install the product or for instruction on product use.
2. Replacing house fuses or resetting of circuit breakers, correction of house wiring or plumbing, or correction of product installation.
3. Damage or failure caused by leaky/ broken/ frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
4. Damage or failure caused by accidents, pests and vermin, lightning, wind, fire, floods or acts of God.
5. Damage or failure resulting from misuse, abuse, improper installation, repair or maintenance. Improper repair includes use of parts not approved or specified by LG.
6. Damage or failure caused by unauthorized modification or alteration to the product.
7. Damage or failure caused by incorrect electrical current, voltage, or plumbing codes.
8. Cosmetic damage, including scratches, dents, chips or other damage to the finish of the product, unless such damage results from defects in materials or workmanship and is reported to LG within seven (7) calendar days from the date of delivery.
9. Damage or missing items to any display, open box, discounted, or refurbished product.
10. Product where the original factory serial numbers have been removed, defaced or changed in any way.
11. Repairs when product is used in other than normal and usual household use (e.g. rental, commercial use, offices, or recreational facilities) or contrary to the instructions outlined in the owner's manual.
12. The removal and reinstallation of the Product if it is installed in an inaccessible location.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING AND WITHOUT LIMITATION TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, THIS WARRANTY IS LIMITED IN DURATION TO THE TERM PERIOD EXPRESSED ABOVE. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY FOR THE CUSTOMER. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING AND WITHOUT LIMITATION TO, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE, WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

HOW TO OBTAIN WARRANTY SERVICE & ADDITIONAL INFORMATION:

Call 1-800-243-0000 or visit our website at www.lg.com.

Mail to: LG Customer Information Center (ATTN: CIC)
201 James Record Road, Huntsville, AL 35824



LG Electronics

IMPORTANT! Please fill out and return within the next 10 days.

Register online at: www.prodregister.com/lg

URL 01
LG Electronics
Appliance

1. Mr. Mrs. Ms. Miss

*First name

Initial

*Last name

*Street

Apt.

*City

*State/Province

*Zip/Postal code

*E-mail Address

2. Your date of birth: /
- Month Year*

3. Marital status: 1. Married 2. Single

4. *Telephone number: -

5. *Date of purchase: / /

Month Day Year

6. *Model number:

7. *Serial number:

8. Name of store where purchased:

9. How did you first learn about this product?
 01. TV advertisement 08. Online product review
 02. Radio advertisement (opinions, Consumer Reports, etc.)
 03. Newspaper advertisement 09. LG website
 04. Magazine advertisement 10. Salesperson's recommendation
 05. Store display 11. Friend/Relative's recommendation
 06. Retailer website
 07. Search engine website 12. Other

10. What factors most influenced your purchase?
 1. Received as a gift 5. Quality/Durability
 2. LG brand 6. Value for price
 3. Product features 7. Other
 4. Warranty

11. Who was the primary decision maker?
 1. Male head of household
 2. Female head of household
 3. Joint decision
 4. Other

12. Which of the following do you own or plan to purchase within the next 12 months?

	Own	Plan to Purchase
Surround sound stereo w/4+ speakers	<input type="checkbox"/>	<input type="checkbox"/>
DVR (Digital Video Recorder: TiVo, etc.) ..	<input type="checkbox"/>	<input type="checkbox"/>
DVD player	<input type="checkbox"/>	<input type="checkbox"/>
DVD recorder	<input type="checkbox"/>	<input type="checkbox"/>
High-Definition TV	<input type="checkbox"/>	<input type="checkbox"/>
Plasma TV	<input type="checkbox"/>	<input type="checkbox"/>
LCD TV	<input type="checkbox"/>	<input type="checkbox"/>
Portable MP3 player	<input type="checkbox"/>	<input type="checkbox"/>
Navigation system (car/handheld device) ..	<input type="checkbox"/>	<input type="checkbox"/>
Computer	<input type="checkbox"/>	<input type="checkbox"/>
Microwave	<input type="checkbox"/>	<input type="checkbox"/>
Washing machine	<input type="checkbox"/>	<input type="checkbox"/>
Clothes dryer	<input type="checkbox"/>	<input type="checkbox"/>
Refrigerator	<input type="checkbox"/>	<input type="checkbox"/>
Air conditioner	<input type="checkbox"/>	<input type="checkbox"/>
Electric/Gas range	<input type="checkbox"/>	<input type="checkbox"/>
Dishwasher	<input type="checkbox"/>	<input type="checkbox"/>

13. To help us understand our customers' lifestyles, please indicate the interests and activities in which you or your spouse enjoy participating on a *regular* basis.

Home Life 01. <input type="checkbox"/> Grandchildren 02. <input type="checkbox"/> Home improvement/Do-it-yourself 03. <input type="checkbox"/> Gardening 04. <input type="checkbox"/> Own a dog 05. <input type="checkbox"/> Own a cat Leisure 06. <input type="checkbox"/> Cultural/Art events 07. <input type="checkbox"/> Avid book reading 08. <input type="checkbox"/> Bible/Devotional reading 09. <input type="checkbox"/> Gourmet cooking/Fine foods 10. <input type="checkbox"/> Wines 11. <input type="checkbox"/> Art/Antique collecting 12. <input type="checkbox"/> Stamp/Coin collecting 13. <input type="checkbox"/> Crafts 14. <input type="checkbox"/> Sewing/Needlework/Knitting	Travel 15. <input type="checkbox"/> Airline club/Frequent flyer 16. <input type="checkbox"/> Travel in USA 17. <input type="checkbox"/> Foreign travel 18. <input type="checkbox"/> Cruise ship vacations 19. <input type="checkbox"/> RV vacations 20. <input type="checkbox"/> Casino gambling Investing and Money 21. <input type="checkbox"/> Shopping by catalog/mail order 22. <input type="checkbox"/> Shopping by internet 23. <input type="checkbox"/> Use credit cards regularly 24. <input type="checkbox"/> Donate to charitable causes 25. <input type="checkbox"/> Investments/Money making opportunities 26. <input type="checkbox"/> Contests/Sweepstakes	Great Outdoors 27. <input type="checkbox"/> Hunting/Shooting 28. <input type="checkbox"/> Fishing 29. <input type="checkbox"/> Camping/Hiking 30. <input type="checkbox"/> Wildlife/Environmental issues 31. <input type="checkbox"/> Boating/Sailing Sports, Fitness & Health 32. <input type="checkbox"/> Physical fitness/Exercise 33. <input type="checkbox"/> Walking for health 34. <input type="checkbox"/> Health/Natural foods 35. <input type="checkbox"/> Dieting/Weight control 36. <input type="checkbox"/> Self-improvement 37. <input type="checkbox"/> Golf 38. <input type="checkbox"/> Biking 39. <input type="checkbox"/> Snowboarding/Snow skiing 40. <input type="checkbox"/> NASCAR
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14. Was this product:
 1. A first time LG purchase?
 2. Replacement of LG brand?
 3. Replacement of another brand?
 4. Additional purchase?

15. If replacement/addition, why?
 1. Old product broken
 2. Moved
 3. Remodeled

16. What other brands did you consider before purchasing this product?

01. <input type="checkbox"/> Frigidaire	07. <input type="checkbox"/> Jenn-Air
02. <input type="checkbox"/> GE	08. <input type="checkbox"/> Samsung
03. <input type="checkbox"/> KitchenAid	09. <input type="checkbox"/> Thermador
04. <input type="checkbox"/> Maytag	10. <input type="checkbox"/> Bosch
05. <input type="checkbox"/> Kenmore	11. <input type="checkbox"/> Fisher-Paykel
06. <input type="checkbox"/> Whirlpool	

17. Not including yourself, what is the GENDER and AGE (in years) of children and other adults living in your household?

1. No one else in household 2. Child under 1 year

Male	Female	Age		Male	Female	Age	
1. <input type="checkbox"/>	2. <input type="checkbox"/>	<input type="text"/> yrs.		1. <input type="checkbox"/>	2. <input type="checkbox"/>	<input type="text"/> yrs.	
1. <input type="checkbox"/>	2. <input type="checkbox"/>	<input type="text"/> yrs.		1. <input type="checkbox"/>	2. <input type="checkbox"/>	<input type="text"/> yrs.	

18. Occupation/Employment Status: **You** **Spouse**
 (check all that apply)
 Professional/Technical **01.**
 Upper management/Executive **02.**
 Middle management **03.**
 Sales/Marketing **04.**
 Clerical/Service worker **05.**
 Tradesman/Machine operator/Laborer ... **06.**
 Teacher/Educator **07.**
 Healthcare - Physician/Nurse/Other **08.**
 Homemaker **09.**
 Military **10.**
 Retired **11.**
 Self employed/Business owner **12.**
 Work from home office **13.**

19. Which group describes your annual family income?

01. <input type="checkbox"/> Under \$15,000	08. <input type="checkbox"/> \$75,000-\$99,999
02. <input type="checkbox"/> \$15,000-\$19,999	09. <input type="checkbox"/> \$100,000-\$124,999
03. <input type="checkbox"/> \$20,000-\$29,999	10. <input type="checkbox"/> \$125,000-\$149,999
04. <input type="checkbox"/> \$30,000-\$39,999	11. <input type="checkbox"/> \$150,000-\$174,999
05. <input type="checkbox"/> \$40,000-\$49,999	12. <input type="checkbox"/> \$175,000-\$199,999
06. <input type="checkbox"/> \$50,000-\$59,999	13. <input type="checkbox"/> \$200,000-\$249,999
07. <input type="checkbox"/> \$60,000-\$74,999	14. <input type="checkbox"/> \$250,000 & over

20. Level of education: (check highest level completed)
 1. Completed high school
 2. Completed college
 3. Completed graduate school

21. For your primary residence, do you:
 1. Own? 2. Rent?

22. When new products that have the latest technologies appear on the market, do you or someone in your household:
 1. Tend to buy such items as soon as they are available?
 2. Tend to wait until the item has been around for a while before buying?



PROTECT YOUR INVESTMENT Don't forget to register!

Benefits of Registration

- ❖ **Product Protection**
With this information you provide we can confirm the date of purchase of your product. This confirmation is of benefit to you, especially if your original proof of purchase is lost.
- ❖ **Proof of Ownership**
Your model number, serial number, and other information will be kept in our files for up to five years.

www.prodregister.com/lg

Please direct all service-related questions or comments to www.LGusa.com or call 1-800-243-0000.



First-Class Postage Required
Post Office will not deliver without proper postage.

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IMPORTANT - Mail Today or Register Online!

LG Electronics
PO BOX 174355
DENVER CO 80217-4355



PRODUCT REGISTRATION

Protect Your Investment

Register your product for:

- Recall Notifications**
We contact our customers in case of recall.
- Owner Verification**
Registration can serve as verification of your ownership in the event of product theft or loss.
- Efficient Service**
Completing this card will help you obtain more efficient warranty service in case there is a problem with your product.



Don't forget

We know you are busy, but registering is important, quick and easy!

Save a stamp! Register online at www.prodregister.com/lg